**Pre- and post-test**

**Level 3 : Child Protection Case Management training – CPIMS+**

**Name:**

**Pre-test Date:**

**Post-test Date:**

1. **Mark with an (X) if the following statements about CM/CPIMS+ are True or False:**

|  |  |  |
| --- | --- | --- |
| **Statement** | **True** | **False** |
| Below are the right orders of the CM steps:   1. Identification and registration 2. Assessment 3. Follow up and review 4. Case plan 5. Implementation of the case plan 6. Case closure |  |  |
| Caseworkers should get assent or consent from children and their families only before registering the child. |  |  |
| After case closure, all documents for the case should be erased. |  |  |
| CPIMS+ can be used only in the online mode. |  |  |
| CPIMS+ can accommodate different languages. |  |  |
| CPIMS+ can accommodate different case management needs and can be customized for each setting. |  |  |
| In the CPIMS+, a new case file should be created for a re-opened case. |  |  |
| In the CPIMS+, the case file will be removed from the system after disabling it. |  |  |

1. Circle the five core components of Information management for case management (IM4CM):
2. Case Management Standard Operating Procedures
3. Databases
4. Documentation
5. Non-discrimination
6. Data Protection Impact Assessment (DPIA)
7. Data Protection and Information Sharing Protocol (DPISP)
8. Confidentiality
9. Mark with an (X) to the caseworker or/and supervisor role in the CPIMS+:

|  |  |  |
| --- | --- | --- |
| CPIMS+ role | Caseworker | Supervisor |
| Create new cases/edit the existing case |  |  |
| Request approval for assessment, case plan, and case closure |  |  |
| Approve the assessment, case plan, and case closure |  |  |
| Flagging & unflagging |  |  |
| Case assignment |  |  |

1. Circle the three functions of Supervision:
2. Accountability/ Administrative
3. Managerial/ Directive
4. Educational/ Development
5. Supportive
6. Circle the reasons for using child and adult case Management feedback forms:
7. To find out what is working well
8. To find out what are the challenges
9. To find out what we can improve in terms of service delivery
10. To close the case
11. Please give one example for each Key Performance Indicators category:
12. Caseload
13. Services and Access
14. Case Management Process
15. Referrals

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |

1. On a scale of 1-5, how do you rate your knowledge of IM4CM tools including CPIMS+? (Please select)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |
| Not very knowledgeable |  |  |  | Extremely knowledgeable |

1. On a scale of 1-5, how do you rate your knowledge of case management? (Please select)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |
| Not very knowledgeable |  |  |  | Extremely knowledgeable |

1. On a scale of 1-5, how do you rate your confidence about using IM4CM tools including CPIMS+? (Please select)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |
| Not confident |  |  |  | Extremely confident |

1. On a scale of 1-5, how confident do you feel about applying your knowledge of case management in your day-to-day case management work? (Please select)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |
| Not confident |  |  |  | Extremely confident |